



November 20, 2009

Dear Valued HELP Dealer:

ICP has been informed that claims sent to Equiguard between August & early October on contracts purchased after October 1, 2004 have been processed, adjusted, funded and checks issued and in the mail to dealers.

We are continuing to work with Assurant (FWC) on the claims for contracts purchased before October 1, 2004 and will update you on developments as soon as possible.

Thank you for your patience as we work through this.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Townley", written in a cursive style.

Lisa Townley,
ICP Brand Marketing

Cc: Karan Tidwell, JT Holtschlag, D. Shell, R. Fletcher